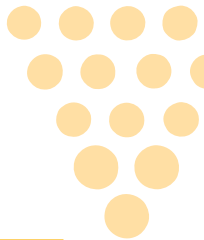




CORNWALL
COUNCIL
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Sustainable Warmth Fund

What this means for you and your home



www.cornwall.gov.uk/winterwellbeing



Department for
Business, Energy
& Industrial Strategy



COMMUNITY
ENERGY FUND



Council of the
ISLES OF SCILLY



The Sustainable Warmth Fund is the new grant-funded energy efficiency scheme from the Government. This fund aims to improve the Energy Performance Certificate (EPC) rating of your home with a range of energy saving measures. These measures will help with your heating costs, ensuring your home is warmer and improving your general health and wellbeing - essential in the current rising cost of living and energy crisis.

Cornwall Council

are working in partnership with OVO Energy Solutions to deliver this scheme across Cornwall and the Isles of Scilly. This scheme runs until March 2023 and aims to help around 400 homes – could your home be one of those?

Am I eligible?

You or someone living in your home must have a health condition, or be at risk of poor health, or be caring for a vulnerable person, or be children aged 19 or under, or be worried about their home being cold or damp. The total household income must be a maximum of £30,000 gross (this means including tax and any other deductions).



Is my home eligible?

If you own your own home and live it in full-time, your home might be eligible for the scheme. If you are a private or social landlord then your property(s) may also be eligible. Your home/property must have an EPC rating of E, F or G to be eligible (some D's can be accepted), if you don't know your EPC then you can check it here: Find an energy certificate online at www.gov.uk, or we can check for you.



What can be installed?

Too many homes in Cornwall and the Isles of Scilly are not properly insulated, resulting in a loss of heat through the walls and roof etc., which is both a waste of energy and money. This is why we are going to focus on insulation first. There is little point fitting a brand new heating system if all the heat escapes back out again, leaving you cold and out of pocket as soon as you turn it on! This doesn't mean we can't fit heating, we just want to make sure that whatever we do suggest is the best possible option for you and your home.

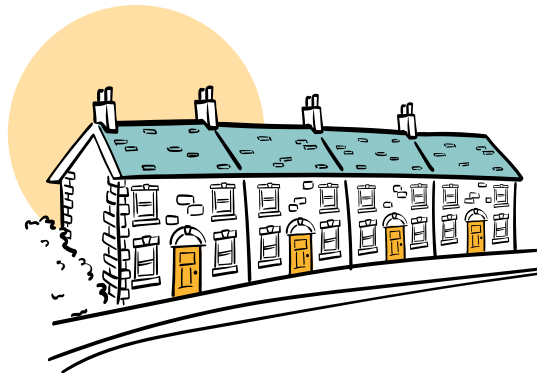
If you and your home are eligible, then a full house retrofit survey will be done in order to identify what measures would make your home as energy efficient as possible. You will be given the opportunity to tell us about any measures that you don't want to have, as well as those that you would prefer, before the retrofit survey is done. Our qualified retrofit assessors will then recommend the best measure or combination of measures for your home - so in other words, the ones that will result in the greatest improvement to your property's EPC score.

List of potential measures available under this scheme:

- External Wall Insulation
- Cavity Wall Insulation
- Underfloor Insulation
- Loft Insulation
- Draughtproofing
- Double Glazing
- Air Source Heat Pumps
- High Retention Storage Heaters
- Solar PV

What can't be installed?

We can't install any solid fuel, oil or gas measures under the scheme (but we can work on homes that currently have them).



What will it cost me?

If you are a home-owner or tenant then this will be free of charge. If you are a landlord then you will be required to pay one third of the total installation cost. The cost will vary depending on the type and number of measures to be installed, but an approximate cost will be provided after the retrofit survey is complete and before you sign any contracts. Landlords will be required to keep the property for a minimum of 5 years following installation, or re-pay the funding in full.

How do I apply?

To receive an application form or for more information, please email:

rachel.garmory@cornwall.gov.uk

Or call: **01872 323583**

(Public Health help-desk)

If you are a landlord and want to discuss this, please contact Nicole Solomons at Community Energy Plus on:

nicole@cep.org.uk

or call: **01872 308 930**

Eligibility checklist:

- You or someone you live with must have a health condition, or be at risk of poor health, or be caring for a vulnerable person, or be children aged 19 or under, or be worried about their home being cold or damp.
- The total household income is a maximum of £30,000 gross (so before tax and any other deductions).
- Your home has an EPC of E, F or G (some D's can be accepted). If you don't know your EPC you can check it and find your energy certificate online at www.gov.uk, or we can check for you. We are required to use the EPC to find out if you can afford to keep your home warm.



The Sustainable Warmth Fund is delivered as part of the Winter Wellbeing programme: www.cornwall.gov.uk/winterwellbeing

If you would like this information in another format or language please contact:

Cornwall Council, County Hall,
Treyew Road, Truro, TR1 3AY

e: customerservices@cornwall.gov.uk

t: 0300 1234 100